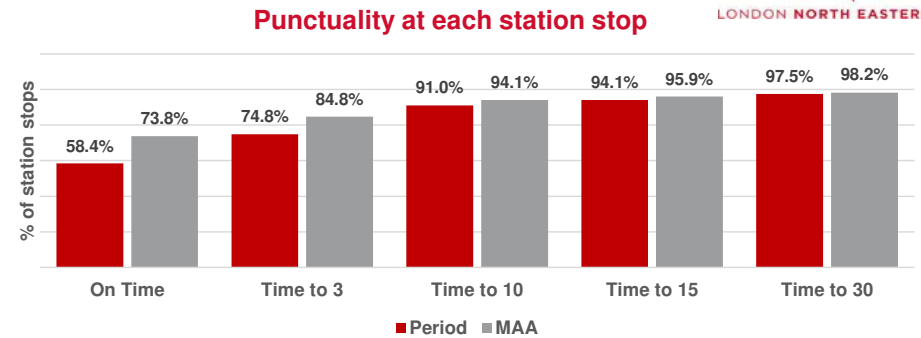
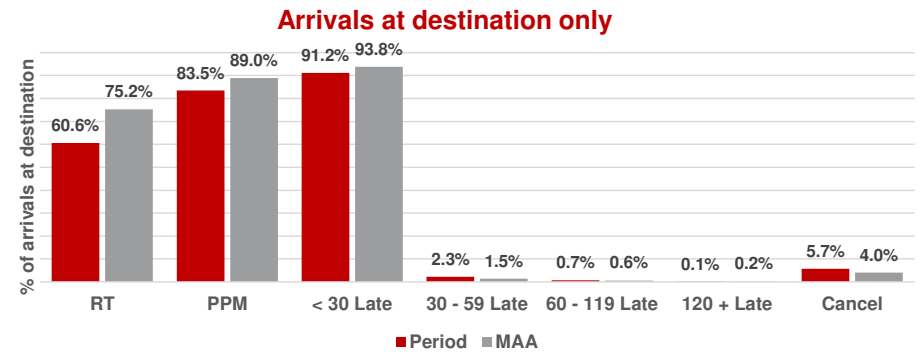


Punctuality at all stations	Punctuality at each station stop					
	On Time		Time to 3		Time to 15	
	Period	MAA	Period	MAA	Period	MAA
Total LNER	58.4%	73.8%	74.8%	84.8%	94.1%	95.9%
Service Groups						
Anglo Scottish Services	58.4%	73.9%	74.2%	84.4%	93.4%	95.6%
West Yorkshire Services	58.8%	74.5%	76.7%	86.2%	95.9%	97.0%
West Yorkshire Extensions	54.6%	73.8%	75.3%	85.5%	98.0%	96.7%
Anglo Scot Extensions	58.3%	71.8%	72.7%	82.9%	91.5%	94.6%



Punctuality at destination - Pd	Late arrivals at destination only					
	30 - 59 mins		60 - 119 mins		> 119 mins	
	#	%	#	%	#	%
Total LNER	89	2.3%	26	0.7%	5	0.1%
Service Groups						
Anglo Scottish Services	42	2.5%	19	1.1%	4	0.2%
West Yorkshire Services	32	1.9%	2	0.1%	0	0.0%
West Yorkshire Extensions	0	0.0%	0	0.0%	0	0.0%
Anglo Scot Extensions	15	4.1%	5	1.4%	1	0.3%



Cancellations	Cancellations					
	Total scheduled services		All causes		LNER only	
	Period	Annual	Period	MAA	Period	MAA
Total LNER	3,859	47,836	5.7%	4.0%	0.9%	1.2%
Service Groups						
Anglo Scottish Services	1,683	21,475	9.0%	3.6%	0.8%	0.9%
West Yorkshire Services	1,697	20,755	1.8%	4.1%	1.2%	1.5%
West Yorkshire Extensions	109	1,146	0.9%	5.4%	0.0%	2.3%
Anglo Scot Extensions	370	4,460	10.0%	5.1%	0.0%	1.1%

Capacity	Reportable short formations			
	#		%	
	Period	MAA	Period	MAA
Total LNER	7	38	0.2%	1.0%
Service Groups				
Anglo Scottish Services	1	17	0.1%	1.0%
West Yorkshire Services	6	19	0.4%	1.2%
West Yorkshire Extensions	0	1	0.0%	1.3%
Anglo Scot Extensions	0	1	0.0%	0.3%

- Anglo Scottish train services covers LNER's services between London and Edinburgh.
- Anglo Scottish train extensions covers those services which then go on to other places from Edinburgh, such as Aderdeen and Inverness. The Sunderland service also sits within this group.
- West Yorkshire train services covers LNER's services between London and Leeds, Bradford, Harrogate or Lincoln.
- West Yorkshire extension services cover between London and Skipton and London and Hull.