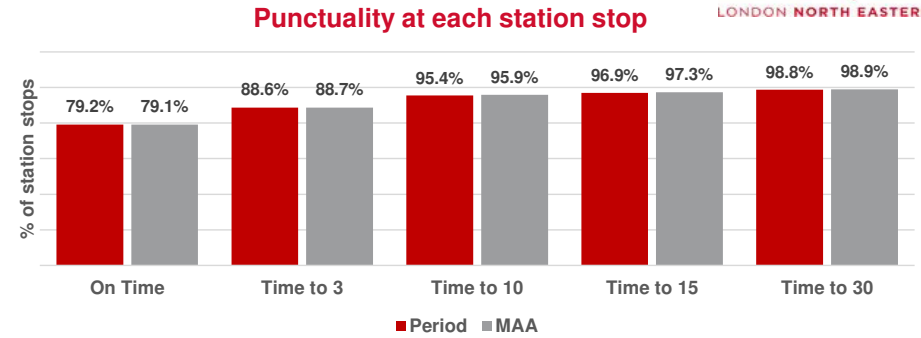
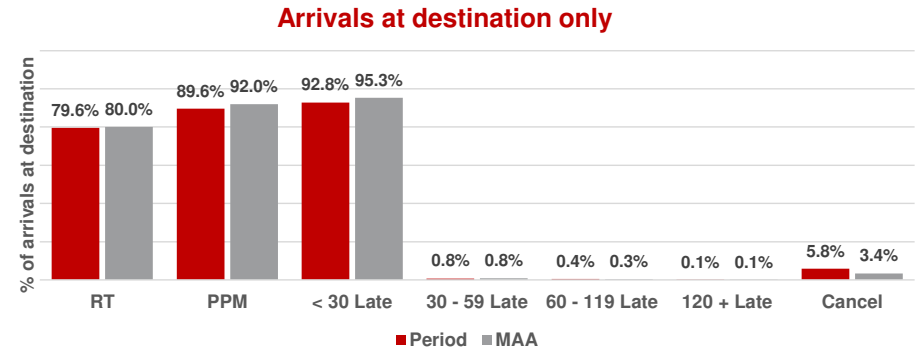


Punctuality at all stations	Punctuality at each station stop					
	On Time		Time to 3		Time to 15	
	Period	MAA	Period	MAA	Period	MAA
Total LNER	79.2%	79.1%	88.6%	88.7%	96.9%	97.3%
Service Groups						
Anglo Scottish Services	79.8%	79.0%	88.7%	88.3%	96.6%	97.1%
West Yorkshire Services	80.0%	80.0%	89.8%	89.8%	98.0%	97.9%
West Yorkshire Extensions	84.5%	77.0%	93.1%	89.4%	99.2%	97.9%
Anglo Scot Extensions	74.8%	77.5%	85.3%	87.2%	95.4%	96.2%



Punctuality at destination - Pd	Late arrivals at destination only					
	30 - 59 mins		60 - 119 mins		> 119 mins	
	#	%	#	%	#	%
Total LNER	28	0.8%	16	0.4%	5	0.1%
Service Groups						
Anglo Scottish Services	17	1.0%	10	0.6%	5	0.3%
West Yorkshire Services	3	0.2%	4	0.2%	0	0.0%
West Yorkshire Extensions	0	0.0%	0	0.0%	0	0.0%
Anglo Scot Extensions	8	2.6%	2	0.7%	0	0.0%



Cancellations	Cancellations					
	Total scheduled services		All causes		LNER only	
	Period	Annual	Period	MAA	Period	MAA
Total LNER	3,656	43,319	5.8%	3.4%	3.6%	0.9%
Service Groups						
Anglo Scottish Services	1,675	20,310	5.2%	2.9%	3.2%	0.7%
West Yorkshire Services	1,649	18,840	6.1%	3.6%	3.8%	1.0%
West Yorkshire Extensions	29	1,080	3.4%	4.1%	3.4%	1.1%
Anglo Scot Extensions	303	3,089	8.3%	5.4%	5.0%	1.2%

Capacity	Reportable short formations			
	#		%	
	Period	MAA	Period	MAA
Total LNER	57	27	1.6%	0.8%
Service Groups				
Anglo Scottish Services	27	13	1.6%	0.8%
West Yorkshire Services	28	12	1.7%	0.8%
West Yorkshire Extensions	2	1	6.9%	1.2%
Anglo Scot Extensions	0	1	0.0%	0.4%

- Anglo Scottish train services covers LNER's services between London and Edinburgh.
- Anglo Scottish train extensions covers those services which then go on to other places from Edinburgh, such as Aderdeen and Inverness. The Sunderland service also sits within this group.
- West Yorkshire train services covers LNER's services between London and Leeds, Bradford, Harrogate or Lincoln.
- West Yorkshire extension services cover between London and Skipton and London and Hull.