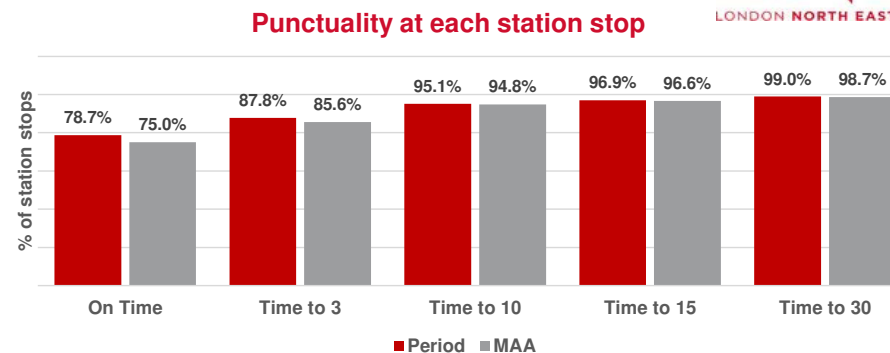
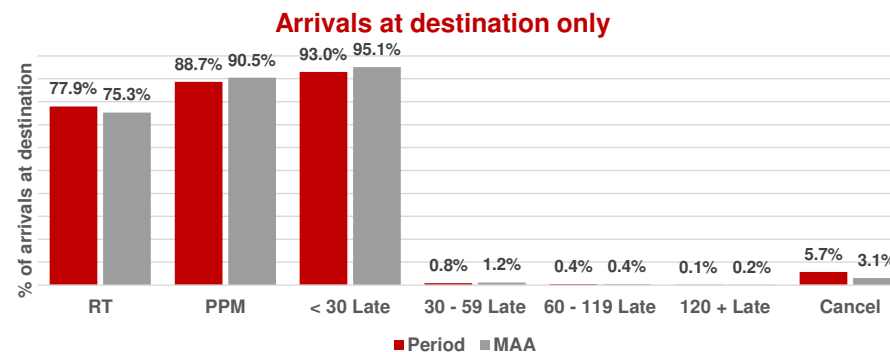


Punctuality at all stations	Punctuality at each station stop					
	On Time		Time to 3		Time to 15	
	Period	MAA	Period	MAA	Period	MAA
Total LNER	78.7%	75.0%	87.8%	85.6%	96.9%	96.6%
Service Groups						
Anglo Scottish Services	79.4%	74.0%	87.7%	84.7%	96.7%	96.3%
West Yorkshire Services	78.0%	76.8%	87.9%	87.8%	97.2%	97.6%
West Yorkshire Extensions	80.8%	75.0%	88.7%	88.6%	97.4%	98.0%
Anglo Scot Extensions	77.4%	71.2%	87.2%	82.4%	96.9%	94.9%



Punctuality at destination - Pd	Late arrivals at destination only					
	30 - 59 mins		60 - 119 mins		> 119 mins	
	#	%	#	%	#	%
Total LNER	28	0.8%	13	0.4%	3	0.1%
Service Groups						
Anglo Scottish Services	17	1.1%	7	0.5%	2	0.1%
West Yorkshire Services	8	0.5%	4	0.3%	1	0.1%
West Yorkshire Extensions	0	0.0%	0	0.0%	0	0.0%
Anglo Scot Extensions	3	1.4%	2	0.9%	0	0.0%



Cancellations	Cancellations					
	Total scheduled services		All causes		LNER only	
	Period	MAA	Period	MAA	Period	MAA
Total LNER	3,374	42,039	5.7%	3.1%	1.4%	1.0%
Service Groups						
Anglo Scottish Services	1,531	20,130	5.6%	2.6%	1.2%	0.7%
West Yorkshire Services	1,548	17,888	5.2%	3.2%	1.5%	1.2%
West Yorkshire Extensions	81	1,351	2.5%	3.6%	1.2%	1.3%
Anglo Scot Extensions	214	2,670	10.7%	5.9%	1.9%	2.0%

Capacity	Reportable short formations			
	#	#	%	%
	Period	MAA *	Period	MAA *
Total LNER	74	0	2.2%	0.0%
Service Groups				
Anglo Scottish Services	36	0	2.4%	0.0%
West Yorkshire Services	31	0	2.0%	0.0%
West Yorkshire Extensions	4	0	4.9%	0.0%
Anglo Scot Extensions	3	0	1.4%	0.0%

* To be reported from May 2021

- Anglo Scottish train services covers LNER's services between London and Edinburgh.
- Anglo Scottish train extensions covers those services which then go on to other places from Edinburgh, such as Aberdeen and Inverness. The Sunderland service also sits within this group.
- West Yorkshire train services covers LNER's services between London and Leeds, Bradford, Harrogate or Lincoln.
- West Yorkshire extension services cover between London and Skipton and London and Hull.