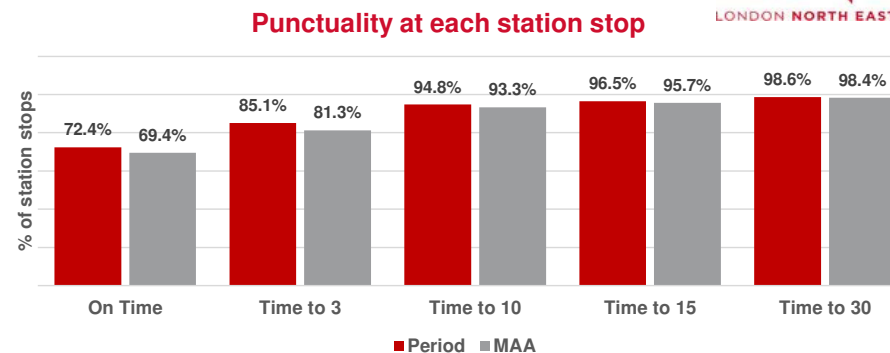
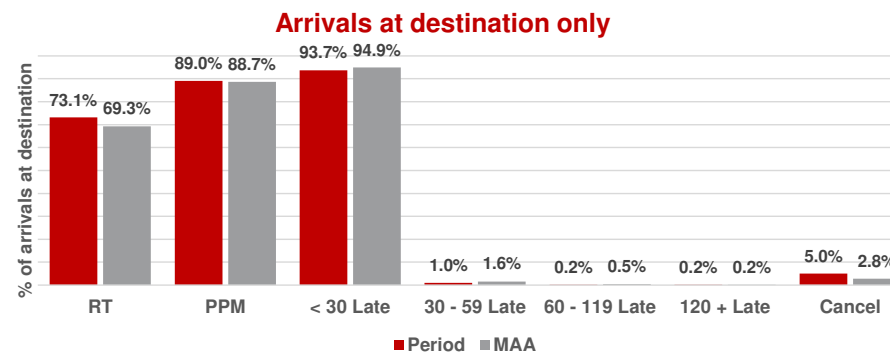


Punctuality at all stations	Punctuality at each station stop					
	On Time		Time to 3		Time to 15	
	Period	MAA	Period	MAA	Period	MAA
<b>Total LNER</b>	<b>72.4%</b>	<b>69.4%</b>	<b>85.1%</b>	<b>81.3%</b>	<b>96.5%</b>	<b>95.7%</b>
<b>Service Groups</b>						
Anglo Scottish Services	71.8%	64.9%	84.2%	77.3%	96.5%	94.5%
West Yorkshire Services	74.5%	70.0%	87.2%	82.8%	97.5%	96.8%
West Yorkshire Extensions	66.5%	68.6%	86.1%	84.2%	96.3%	97.2%
Anglo Scot Extensions	71.7%	58.8%	83.3%	72.1%	94.5%	91.4%



Punctuality at destination - Pd	Late arrivals at destination only					
	30 - 59 mins		60 - 119 mins		> 119 mins	
	#	%	#	%	#	%
<b>Total LNER</b>	<b>30</b>	<b>1.0%</b>	<b>5</b>	<b>0.2%</b>	<b>7</b>	<b>0.2%</b>
<b>Service Groups</b>						
Anglo Scottish Services	17	1.2%	4	0.3%	3	0.2%
West Yorkshire Services	6	0.5%	0	0.0%	3	0.2%
West Yorkshire Extensions	0	0.0%	0	0.0%	1	0.9%
Anglo Scot Extensions	7	2.7%	1	0.4%	0	0.0%



Cancellations	Cancellations					
	Total scheduled services		All causes		LNER only	
	Period	MAA	Period	MAA	Period	MAA
<b>Total LNER</b>	<b>3,149</b>	<b>43,161</b>	<b>5.0%</b>	<b>2.8%</b>	<b>0.3%</b>	<b>1.1%</b>
<b>Service Groups</b>						
Anglo Scottish Services	1,448	20,547	4.2%	2.3%	0.1%	0.7%
West Yorkshire Services	1,332	18,418	5.6%	3.1%	0.5%	1.4%
West Yorkshire Extensions	107	1,394	6.5%	3.6%	0.9%	1.5%
Anglo Scot Extensions	262	2,802	5.3%	5.1%	0.4%	2.1%

Capacity	Reportable short formations			
	#	#	%	%
	Period	MAA *	Period	MAA *
<b>Total LNER</b>	<b>26</b>	<b>0</b>	<b>0.8%</b>	<b>0.0%</b>
<b>Service Groups</b>				
Anglo Scottish Services	14	0	1.0%	0.0%
West Yorkshire Services	5	0	0.4%	0.0%
West Yorkshire Extensions	1	0	0.9%	0.0%
Anglo Scot Extensions	6	0	2.3%	0.0%

\* To be reported from May 2021

- Anglo Scottish train services covers LNER's services between London and Edinburgh.
- Anglo Scottish train extensions covers those services which then go on to other places from Edinburgh, such as Aderdeen and Inverness. The Sunderland service also sits within this group.
- West Yorkshire train services covers LNER's services between London and Leeds, Bradford, Harrogate or Lincoln.
- West Yorkshire extension services cover between London and Skipton and London and Hull.