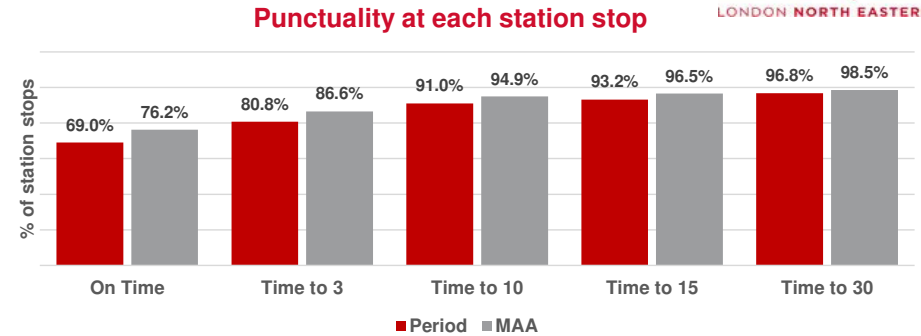
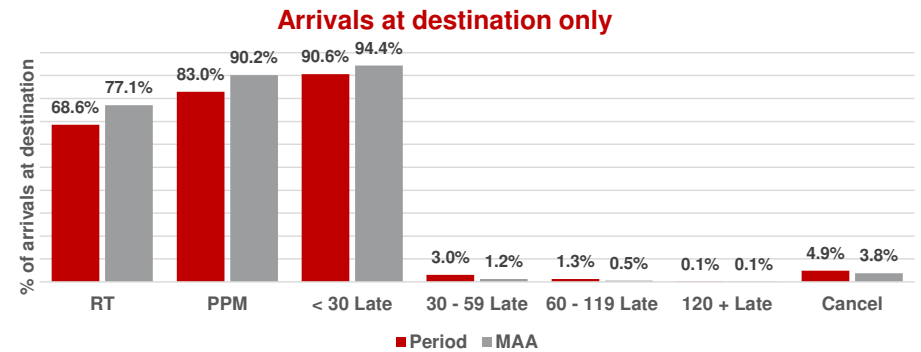


Punctuality at all stations	Punctuality at each station stop					
	On Time		Time to 3		Time to 15	
	Period	MAA	Period	MAA	Period	MAA
<b>Total LNER</b>	<b>69.0%</b>	<b>76.2%</b>	<b>80.8%</b>	<b>86.6%</b>	<b>93.2%</b>	<b>96.5%</b>
<b>Service Groups</b>						
Anglo Scottish Services	69.5%	76.4%	80.4%	86.2%	93.2%	96.3%
West Yorkshire Services	69.4%	76.8%	82.0%	87.9%	94.0%	97.3%
West Yorkshire Extensions	73.1%	74.7%	84.7%	87.1%	93.2%	97.0%
Anglo Scot Extensions	66.2%	74.5%	78.6%	84.9%	91.7%	95.2%



Punctuality at destination - Pd	Late arrivals at destination only					
	30 - 59 mins		60 - 119 mins		> 119 mins	
	#	%	#	%	#	%
<b>Total LNER</b>	<b>122</b>	<b>3.0%</b>	<b>53</b>	<b>1.3%</b>	<b>3</b>	<b>0.1%</b>
<b>Service Groups</b>						
Anglo Scottish Services	59	3.3%	25	1.4%	1	0.1%
West Yorkshire Services	41	2.4%	17	1.0%	1	0.1%
West Yorkshire Extensions	5	4.1%	0	0.0%	1	0.8%
Anglo Scot Extensions	17	4.4%	11	2.8%	0	0.0%



Cancellations	Cancellations					
	Total scheduled services		All causes		LNER only	
	Period	Annual	Period	MAA	Period	MAA
<b>Total LNER</b>	<b>4,007</b>	<b>46,215</b>	<b>4.9%</b>	<b>3.8%</b>	<b>1.8%</b>	<b>1.1%</b>
<b>Service Groups</b>						
Anglo Scottish Services	1,810	21,261	4.6%	3.2%	1.5%	0.8%
West Yorkshire Services	1,686	19,865	5.5%	4.1%	2.2%	1.4%
West Yorkshire Extensions	123	1,131	6.5%	5.1%	1.6%	1.9%
Anglo Scot Extensions	388	3,958	3.6%	4.8%	1.0%	1.1%

Capacity	Reportable short formations			
	#		%	
	Period	MAA	Period	MAA
<b>Total LNER</b>	<b>41</b>	<b>36</b>	<b>1.0%</b>	<b>1.0%</b>
<b>Service Groups</b>				
Anglo Scottish Services	18	16	1.0%	1.0%
West Yorkshire Services	20	17	1.2%	1.1%
West Yorkshire Extensions	2	1	1.6%	1.3%
Anglo Scot Extensions	1	1	0.3%	0.5%

- Anglo Scottish train services covers LNER's services between London and Edinburgh.
- Anglo Scottish train extensions covers those services which then go on to other places from Edinburgh, such as Aderdeen and Inverness. The Sunderland service also sits within this group.
- West Yorkshire train services covers LNER's services between London and Leeds, Bradford, Harrogate or Lincoln.
- West Yorkshire extension services cover between London and Skipton and London and Hull.