

Energy & Environmental Policy

Transport in the UK is responsible for nearly a quarter of the country's carbon dioxide emissions, which is the main contributor to climate change due to human activity. For each passenger kilometre travelled, trains produce less carbon dioxide than the private car and less than aeroplanes - a major factor in our customers' decision to travel with us.

Our Energy & Environmental Policy recognises the role of London North Eastern Railway in supporting national carbon aims but also describes our wider commitment to safer, responsible and more accessible travel - for everyone. This Policy and the following aims support LNER strategic direction and business purpose.

Our Aims:

- **Promoting rail as a more sustainable way to travel:** and develop plans to help our customers start and complete their journeys in sustainable ways;
- **Improving energy performance and reducing carbon emissions:** of our trains, our buildings, products/equipment and services we procure;
- **Doing more with less:** Ensuring that we use resources sustainably, by encouraging efficient project design, reducing the volume of wastes we produce and avoiding land filling our wastes;
- **Protecting our environment:** We will ensure that we identify important natural sites and look after them;
- **Preventing pollution:** We will prevent pollution and ensure that we're ready to be able to deal with pollution incidents if they arise;
- **Being a good neighbour:** We will prevent noise and nuisance from our sites and play an active part in the communities who are influenced by our activities;
- **Working with our employees, tenants and service partners:** in a shared set of environmental aims - through effective training, clear communication and supporting the good ideas individuals have;
- **Staying compliant:** Complying with energy and environmental legal requirements that affect us and the requirements of those who regulate us;
- **Environment 'built-in':** We'll consider the environmental impact and energy performance of our new projects, products and services and procurement decisions;
- **Monitoring and reporting:** We'll monitor our environmental impact to help us improve our environmental performance, set challenging objectives and targets and develop the systems that help us achieve this. We'll report our performance publically each year in consideration of our customers' demands and stakeholders expectations; and
- **We commit to continual improvement** of our environmental and energy performance and the provision of resources and information to achieve these improvements and realise our objectives and targets.

We use our Policy aims to help us set environmental objectives 2019-20 and will review our Environmental Policy again in 2020, and in the event of changing circumstances such as legislative or organisational changes.



David Horne
Managing Director