LNER LONDON NORTH EASTERN RAILWAY

Punctuality at all stations

Punctuality at each station stop						
	On Time		Time to 3		Time to 15	
	Period	MAA	Period	MAA	Period	MAA
Total LNER	**55.6%**	**56.7%**	**70.9%**	**72.7%**	**91.6%**	**92.7%**
Service Groups						
Anglo Scottish Services	54.7%	56.3%	68.3%	71.5%	89.8%	92.1%
West Yorkshire Services	56.8%	57.9%	73.9%	74.6%	94.2%	94.3%
West Yorkshire Extensions	57.5%	58.4%	74.4%	76.1%	97.1%	94.5%
Anglo Scot Extensions	55.0%	55.1%	70.3%	71.5%	89.5%	90.6%

Punctuality at each station stop
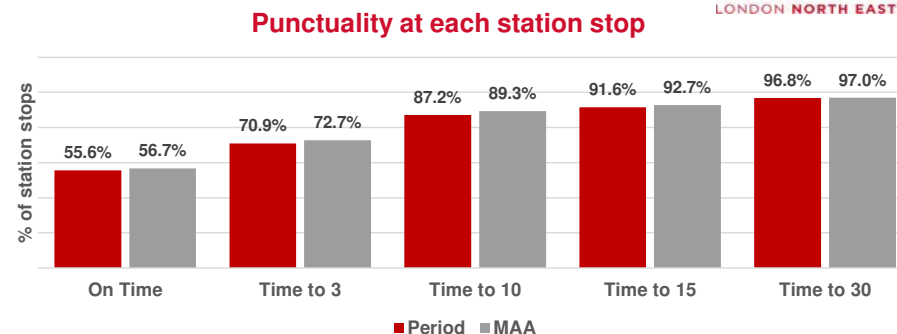
Punctuality at destination - Pd

Late arrivals at destination only						
	30 - 59 mins		60 - 119 mins		> 119 mins	
	#	%	#	%	#	%
Total LNER	**134**	**3.3%**	**37**	**0.9%**	**10**	**0.2%**
Service Groups						
Anglo Scottish Services	71	4.0%	16	0.9%	7	0.4%
West Yorkshire Services	42	2.3%	16	0.9%	1	0.1%
West Yorkshire Extensions	1	1.0%	0	0.0%	0	0.0%
Anglo Scot Extensions	20	6.4%	5	1.6%	2	0.6%

Arrivals at destination only
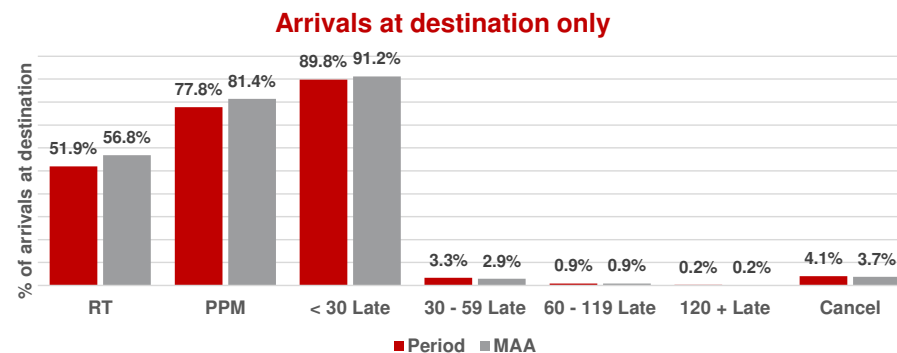
Cancellations

Cancellations					
	Total scheduled services		All causes		LNER only
	Period	Annual	Period	MAA	Period	MAA
Total LNER	**4,032**	**51,310**	**4.1%**	**3.7%**	**0.9%**	**1.7%**
Service Groups						
Anglo Scottish Services	1,762	22,840	3.9%	3.6%	0.7%	1.3%
West Yorkshire Services	1,857	23,113	3.9%	3.7%	1.1%	1.9%
West Yorkshire Extensions	99	1,253	5.6%	5.0%	0.5%	2.7%
Anglo Scot Extensions	314	4,104	6.2%	4.3%	1.3%	1.5%

Capacity

Reportable short formations				
	#	#	%	%
	Period	MAA	Period	MAA
Total LNER	**2**	**3**	**0.0%**	**0.1%**
Service Groups				
Anglo Scottish Services	1	1	0.1%	0.1%
West Yorkshire Services	1	2	0.1%	0.1%
West Yorkshire Extensions	0	0	0.0%	0.1%
Anglo Scot Extensions	0	0	0.0%	0.0%

- Anglo Scottish train services covers LNER's services between London and Edinburgh. The Middlesbrough services also sit within this group.
- Anglo Scottish train extensions covers those services which then go on to other places from Edinburgh, such as Aberdeen and Inverness. The Sunderland services also sit within this group.
- West Yorkshire train services covers LNER's services between London and Leeds, Bradford, Harrogate or Lincoln.
- West Yorkshire extension services cover between London and Skipton and London and Hull.

LNER Planned and Cancelled Services - 2023-2024

| Railway Period | Dates | Services originally planned in the timetable | Services fully removed from the timetable prior to the planned day of operation (Full Cancellations) * | | Planned services on the day + | On the Day Cancellations | | Services operated on the day | Services partially removed from the timetable prior to the planned day of operation (Part Cancellations) ** | | Notes relating to LNER's Operational Performance | |
			LNER #	Other Industry (Not LNER) ~		LNER #	Other Industry (Not LNER) ~		LNER #	Other Industry (Not LNER) ~	Principal causes for services removed from the timetable prior to the planned day of operation	Principal causes for services removed from the timetable on the planned day of operation (On the Day Cancellations)
2407	17/09/23 - 14/10/23	4,073	39	2	4,032	38	128	3,867	58	120	LNER: - Impact of industrial disputes Other Industry: - OHL damage at Stevenage - Structural damage on Plessey Viaduct - Adverse weather on Highland Mainline	LNER: - Impact of industrial disputes - Various train faults Other Industry: - Mulitple signal failure near Grantham - OHL damage at Stevenage - Signal failure at Biggleswade

* This includes adjustments made for the impact of large incidents or short term resource changes (sometimes referred to as 'P-coded cancellations)

** These services ran for more than 50% their planned journey (these are also counted as 'P-coded cancellations for the cancelled section)

Changes made due to LNER causes such as fleet technical or traincrew related issues

~ Changes made due to other industry (not LNER) causes such as major infrastructure defects or the effects of severe weather (eg storms, flooding)

+ These numbers form the basis on which periodic industry performance numbers are calculated