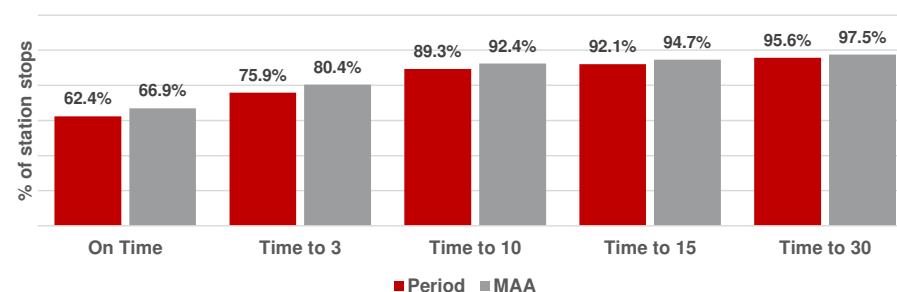


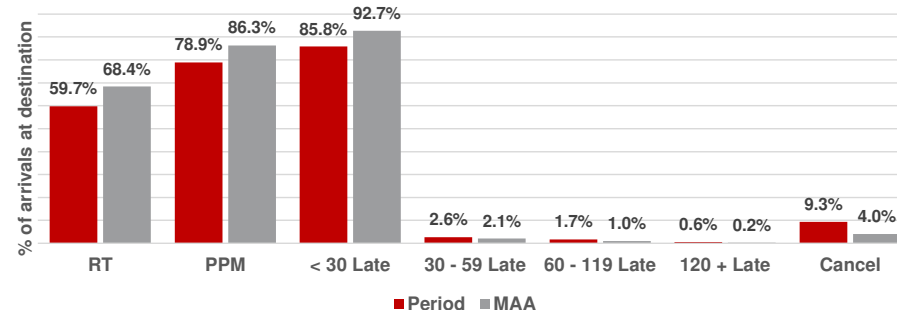
Punctuality at all stations	Punctuality at each station stop					
	On Time		Time to 3		Time to 15	
	Period	MAA	Period	MAA	Period	MAA
Total LNER	62.4%	66.9%	75.9%	80.4%	92.1%	94.7%
Service Groups						
Anglo Scottish Services	61.1%	67.0%	73.9%	79.9%	91.1%	94.5%
West Yorkshire Services	66.4%	68.2%	80.7%	82.3%	94.6%	95.6%
West Yorkshire Extensions	70.7%	71.0%	83.0%	84.7%	97.4%	96.2%
Anglo Scot Extensions	55.6%	63.3%	69.6%	76.9%	88.4%	92.8%

Punctuality at each station stop



Punctuality at destination - Pd	Late arrivals at destination only					
	30 - 59 mins		60 - 119 mins		> 119 mins	
	#	%	#	%	#	%
Total LNER	111	2.6%	71	1.7%	24	0.6%
Service Groups						
Anglo Scottish Services	62	3.4%	34	1.9%	15	0.8%
West Yorkshire Services	33	1.8%	23	1.2%	2	0.1%
West Yorkshire Extensions	1	0.9%	0	0.0%	0	0.0%
Anglo Scot Extensions	15	3.5%	14	3.3%	7	1.6%

Arrivals at destination only



Cancellations	Cancellations					
	Total scheduled services		All causes		LNER only	
	Period	Annual	Period	MAA	Period	MAA
Total LNER	4,229	52,477	9.3%	4.0%	0.8%	1.0%
Service Groups						
Anglo Scottish Services	1,803	23,204	9.6%	3.8%	0.4%	0.7%
West Yorkshire Services	1,884	22,952	8.3%	4.0%	0.9%	1.2%
West Yorkshire Extensions	114	1,456	7.0%	5.2%	2.6%	2.1%
Anglo Scot Extensions	428	4,865	13.3%	4.4%	1.4%	0.6%

Capacity	Reportable short formations			
	#		%	
	Period	MAA	Period	MAA
Total LNER	3	10	0.1%	0.3%
Service Groups				
Anglo Scottish Services	0	4	0.0%	0.2%
West Yorkshire Services	3	6	0.2%	0.4%
West Yorkshire Extensions	0	0	0.0%	0.2%
Anglo Scot Extensions	0	0	0.0%	0.0%

- Anglo Scottish train services covers LNER's services between London and Edinburgh. The Middlesbrough services also sit within this group.
- Anglo Scottish train extensions covers those services which then go on to other places from Edinburgh, such as Aderdeen and Inverness. The Sunderland services also sit within this group.
- West Yorkshire train services covers LNER's services between London and Leeds, Bradford, Harrogate or Lincoln.
- West Yorkshire extension services cover between London and Skipton and London and Hull.